

Leadership Traits For Difficult Times

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Town Manager



Town of
HOLLY SPRINGS

Live Your Organization's Core Values

- Most desired behaviors for the organization
- Employee commitments to each other
- Employee commitments to the community



Tone at the Top



Vulnerability is a leadership strength





Engage Employees Where They Are (“Fireside Chats”)

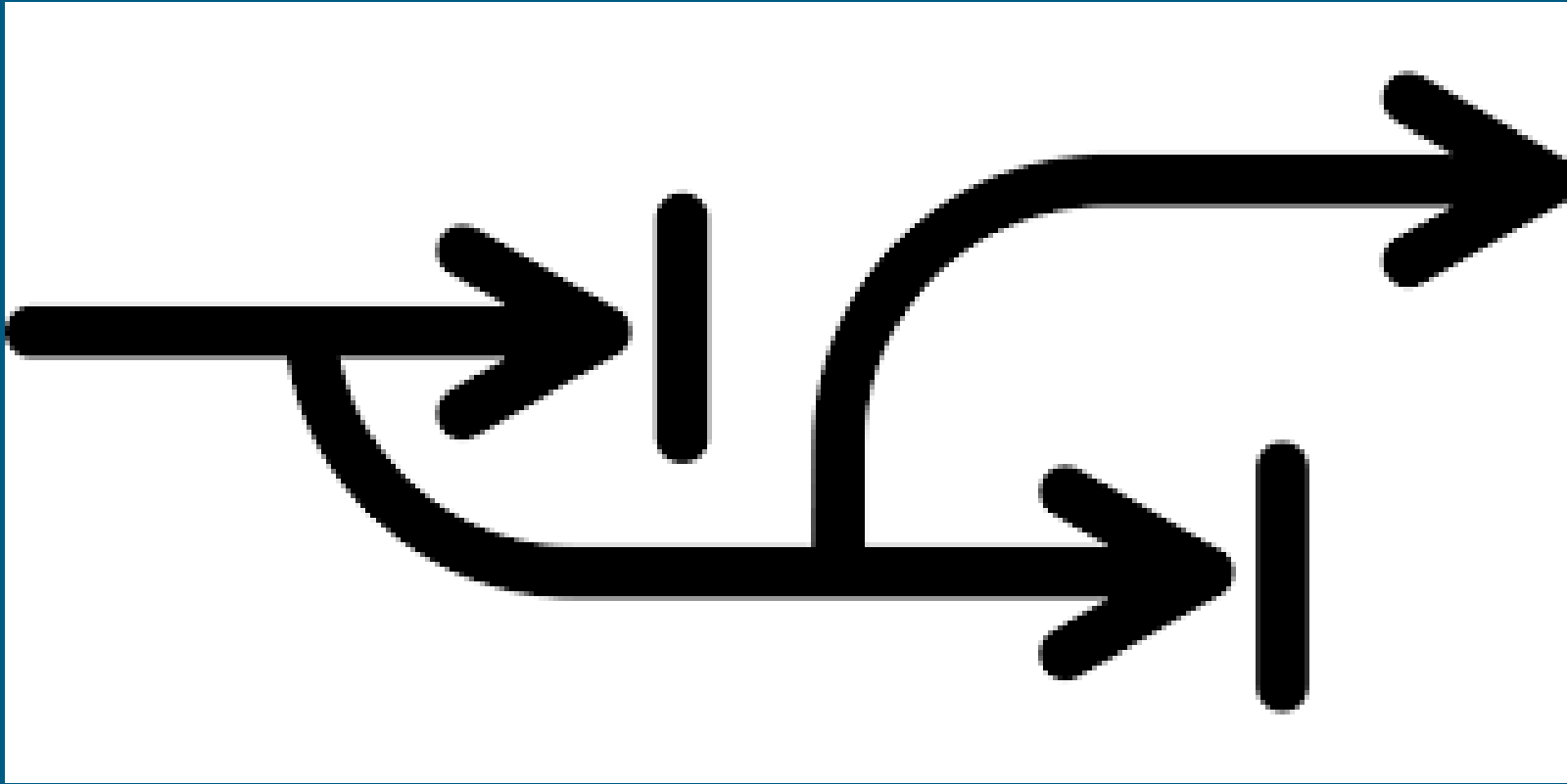
Keep leaders
informed on
changing
conditions





Keep all
employees
informed





Adapt, while
avoiding
chaos



Let old habits die – help others move to the new



Trust your employees: avoid micromanaging the emergency

"I would like you to be more self-reliant, show more initiative and take greater personal responsibility - but check with me first!"





Let staff know you
support them 100%





**Share thanks, praise,
and appreciation!**



Thank you!

